

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349. Rate in erase by KU
Date: Friday, December 18, 2020 12:37:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Ann's Email [REDACTED]
Sent: Tuesday, December 15, 2020 12:57 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349. Rate in erase by KU

Dear sirs/madam

I am opposed to the proposed rate increase for Kentucky Utilities. The timing of the proposed increase will create financial stress for many people. Please do not approve this increase.

Regards,
Ann Lynch
2128 Rothbury Road
Lexington KY 40515

Sent from my iPad

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:39:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Ann [REDACTED]
Sent: Tuesday, December 15, 2020 5:49 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

Many people are suffering due to the economic shutdowns imposed by the governor. Loss of income is compounded by higher expenses. In my view, this requested increase of over 10% is an outrageous amount and this is the wrong time to be implementing it. KU needs to tighten its belt and run more efficiently at its current level of revenue instead of passing it to the customers.

Ann McEndre Cheek
1071 Forest Lake Dr
Lexington, KY 40515
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:40:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Barry Bryant [REDACTED]
Sent: Tuesday, December 15, 2020 10:16 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

No to the rate increase.

Sent from my Iphone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Opposition to Rate Increase: 2020-00349
Date: Wednesday, December 16, 2020 8:44:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Bart Borkosky [REDACTED]
Sent: Monday, December 14, 2020 10:54 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Opposition to Rate Increase: 2020-00349

Hello,

I am registering my vehement opposition to the proposed rate increase 2020-00349.

Many people are suffering due to the economic shutdowns imposed by the governor. Loss of income is compounded by higher expenses. In my view, this requested increase of over 10% is an outrageous amount and this is the wrong time to be implementing it. KU needs to tighten its belt and run more efficiently at its current level of revenue instead of passing it to the customers.

I urge you to NOT approve this proposed rate increase.

Sincerely,

Bart Borkosky
4959 Hartland Parkway
Lexington, KY 40515
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:45:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Beth Gaddis [REDACTED]
Sent: Thursday, December 17, 2020 11:01 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

I think it's outrageous that KU would think right now during a pandemic is a good time to increase everyone's bill. I wish I had another company to go to or something I could do. Please help all Kentuckians with not letting this happen.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:38:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Betty Landrum [REDACTED]
Sent: Tuesday, December 15, 2020 1:49 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

I am writing to object to the proposed rate increase of \$10.67% at this particular time. So many people are suffering due to the economic shutdowns imposed by the Governor. The loss of income is now being compounded by higher expenses. In my view, KU needs to tighten its belt and figure a way to run more efficiently at its current level of revenue instead of passing it to their customers. I understand that businesses need to periodically increase their service rates but \$10.67% is just not acceptable. Most businesses and government employees will not get raises because of the employers' loss of income. To impose this rate increase will only compound problems when this is a time to show compassion and understanding. Hope the commission changes its mind!

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case #2020-000349
Date: Friday, December 18, 2020 12:38:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Bonnie M Mitchell [REDACTED]
Sent: Tuesday, December 15, 2020 3:24 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-000349

I want to comment on KU's request to increase their rates beginning Jan. 1 2021. REALLY!!! The average residential bill is going up at least \$13.00. Is this really a good time to do that to people who are barely making it as it is? Let alone those who are losing their homes. I cannot believe they have the audacity to even think about raising rates let alone \$13 for the average customer. No telling what else they got planned to add on to that with that 2 page list they sent out in this month's bill that no one could understand what they are saying. I certainly hope for our seniors on a fixed income,, our displaced and our young working people trying to get by in these times that you will not allow such an enormous amount be added to everyone's monthly bill.

Tell them to quit sending all that paperwork each month telling us how to cut down on our bill when we are doing all we can . The best thing they can do is quit raising the rates and save some trees. Thank you for your attention to this matter and I hope in Jan. 2021 I am not paying a KU bill that has increased by \$13 or any amount for that matter.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:44:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Cathy B [REDACTED]
Sent: Wednesday, December 16, 2020 9:51 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

In regard to the KU rate increase, this is the worst time ever for an increase of any amount. Much less this enormous amount.

I, personally have only worked about 8 weeks since the shutdown began. Others are in such financial distress they can't afford food at this time. Our community is suffering! KU charges too much for many of us without an increase. Please stop this before it has the chance to cause more homelessness!

Thank you,
Cathy Bellis
Lexington, KY

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:39:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Victor & Charlotte Wong [REDACTED]
Sent: Tuesday, December 15, 2020 8:16 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

To Whom it May Concern

As a resident of Fayette County/Lexington, Kentucky, I adamantly OPPOSE the proposed utility rate increase being requested.

At an extremely volatile time of Unknown employment, and economic crisis, I find it appalling that KU is requesting a 10% increase! Those on fixed incomes are already stressed to meet daily living expenses.

KU needs to cut their expenditures in TV advertising, and other marketing to offset their deficits. Taking advantage of customers who have no other alternative for service or additional income is wrong.

Please give strong consideration of this increase and table it for a year, or kill it immediately.

Charlotte Wong

[REDACTED]

Sent from my iPad

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case 2020-00349
Date: Wednesday, December 16, 2020 8:35:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Debbie Jacobs [REDACTED]
Sent: Monday, December 14, 2020 1:33 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00349

To whom it may concern,
I'm writing regarding a proposed rate increase for Kentucky Utilities. To pass this increase at a time when our country is going thru a PANDEMIC is crazy.

There are so many people out if work, barely making it day to day trying to pay for rent and food.

I am totally AGAINST any increase at this time.

Thank you for your time.

Sincerely,
Deborah Jacobs, a paying customer

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349 Comments on KU Proposed Price Increase
Date: Friday, December 18, 2020 12:44:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Doug Myers [REDACTED]
Sent: Wednesday, December 16, 2020 6:08 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349 Comments on KU Proposed Price Increase

I wanted to provide my comments on the proposed KU Price Increase of over 10%. I find this appalling and insulting to our community and their customers. Not only is the 10% outrageous but with us being in the middle of a pandemic is unbelievable. Many people, government agencies and businesses are suffering due to the economic shutdowns caused by the pandemic. One that is not as impacted is the utility companies. Like all households and businesses are doing, KU needs to tighten its belt and run more efficiently at its current level of revenue instead of passing it to the customers. The maximum price increase that should ever be proposed is that of inflation rates but for some reason KU believes that they do not have to show the same fiscal responsibility as everyone else. Please vote to reject this outlandish proposed price increase.

If you need anything else from me, please let me know.

Doug Myers
528 Lake Valley Drive
Lexington, Ky 40509

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:38:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Hannah Grimes [REDACTED]
Sent: Tuesday, December 15, 2020 3:00 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

I oppose the rate increase of our KU bill. It is uncalled for as many people due to the pandemic are home a lot, and they cannot control that, but they are losing money on the loss of a job or their poor health.

Your company is making more money because of the increase of electricity use. You do not need to increase the bill.

--

Hannah Cynthia Grimes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case Number 2020-00349
Date: Friday, December 18, 2020 12:38:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: James Wallen [REDACTED]
Sent: Tuesday, December 15, 2020 8:50 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2020-00349

Hello,

I hope this email finds you well. I also hope you are hearing from many of Kentucky residents across this great state in regards to the recent proposal made by KU.

In a time that our state and nation face overwhelming difficulties I am shocked that a company has the audacity to suggest such an increase. An increase that many Kentuckians simply can't afford and would force them to make difficult decisions.

This increase would be understanding if KU had been effected by this pandemic in the same way many working class citizens (such as small business owners, waiters, retail workers, etc...) or if Kentucky has faced harsh weather that has caused damage to their infrastructure. However, the argument could be made that this increase simply is to allow KU to increase their profit margins and keep them from having to operate within the confines of their current budget!

I urge all involved and those who have the authority to vote NO on this proposition!

Thank You
James N Wallen

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:41:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Jennifer Peckinpaugh [REDACTED]
Sent: Wednesday, December 16, 2020 8:05 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

Dear Sir or Madam:

It has come to my attention that Kentucky Utilities is seeking a rate increase of approximately 10% on electric rates for homeowners. An increase of this size is unacceptable. Not only are people struggling through this global pandemic, but Kentucky's electric rates, historically some of the lowest, have increased substantially over the years, much more than average cost-of-living increases. A rate increase of this magnitude would be an unwelcome burden on the people of this state serviced by KU.

Please reconsider approving a rate increase and keep our electric rates and services accessible to all Kentuckians.

Sincerely,

Jennifer Peckinpaugh

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:39:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Gross, Jessica [REDACTED]
Sent: Tuesday, December 15, 2020 8:19 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

It has been brought to my attention that KU plans an increase of the utilities rate of over 10%!!! This is unbelievable at this unprecedented time in our society. So many friends, family and student families are in desperate need of relief, not increase. These people have lost jobs, homes and businesses. To increase rates will only add pressure to the already depressive state of so many. Please think about kindness during this difficult time. Whoever thought of this ridiculous idea has no heart for others but is only looking at how much they can squeeze out of people who cannot live without utilities. However, some may have to if this increase actually happens. Shame on you!!

*Jessica Gross, MA, CCC/SLP
Speech Language Pathologist
The Academy for Leadership at Millcreek Elementary*

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: KU rate increase request
Date: Friday, December 18, 2020 12:44:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: jon jennings [REDACTED]
Sent: Wednesday, December 16, 2020 8:43 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: KU rate increase request

I want to express my concern with the rate increase that KU is requesting. This increase will add to an already heavy financial burden that so many people are struggling with today. Please deny the KU request and keep the rates the same.

Thank you!!

Sent from my iPhone

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:39:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: [REDACTED]
Sent: Tuesday, December 15, 2020 8:03 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

[Sent from Yahoo Mail on Android](#)

----- Forwarded Message -----

From: [REDACTED]
To: "psc.ingo@ky.gov" <psc.ingo@ky.gov>
Cc: "7th District Council Member Preston Worley" [REDACTED]
Sent: Tue, Dec 15, 2020 at 8:00 PM
Subject: 2020-00349

Hi,

I am STRONGLY OPPOSED to the rate increase currently being proposed by KU.

Julia Mercer
901 Andover Green
LEXINGTON 40509
[REDACTED]

| [Sent from Yahoo Mail on Android](#)

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Friday, December 18, 2020 12:37:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:09 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, December 15, 2020 7:58 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Monday, December 14, 2020 4:12 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by ([REDACTED]) on Monday, December 14, 2020 at 4:11 PM

Name: Kara Akers
Address: 332 Atwood Dr
City: Lexington
State: KY
Zip Code: 40515
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Electric

State the nature of your concern: It was recently brought to my attention that Kentucky utilities and Bluegrass Energy are going to request another rate increase for their consumers. I realize that these companies provide us with a service that we cannot live without but there are many households that are already paying more than they can and asking us to pay more is greedy and not in the best interest for consumers. In these trying times during the pandemic many people are already doing all they can to keep their homes warm and they stomachs fed, I urge you to not proceed with this rate increase in the best interest of humanity.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:39:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Kaye Cambron [REDACTED]
Sent: Tuesday, December 15, 2020 9:14 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

To whom it may concern,

I was notified by a neighbor today that KU is proposing a nearly 11% rate hike. That is absolutely ridiculous to do to people during an already difficult time. Energy use is probably up anyway because we are all stuck inside our houses and many people can't afford to pay their bill at the current rate. Please consider a significantly lower rate increase or postponing this until a later date because at this current time money is hard.

Thank you,
Kaye Cambron

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:44:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Kristen Beck [REDACTED]
Sent: Wednesday, December 16, 2020 8:14 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

Public Service Commission,

Many people are suffering due to the economic shutdowns imposed by the governor. Loss of income is compounded by higher expenses. In my view, this requested increase of over 10% is an outrageous amount and this is the wrong time to be implementing it. KU needs to tighten its belt and run more efficiently at its current level of revenue instead of passing it to the customers.

Thank you,
Kristen Beck

Sent from my iPad

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Kentucky Utilities Increase- Case 2020-00349
Date: Friday, December 18, 2020 12:42:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, December 16, 2020 2:22 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: Kentucky Utilities Increase- Case 2020-00349

-----Original Message-----

From: Larry Poole [REDACTED]
Sent: Wednesday, December 16, 2020 1:25 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Kentucky Utilities Increase- Case 2020-00349

Dear PSC,

I am writing to lodge my objection to Kentucky Utilities rate increase request of 10.4%, filed on 11/25/20.

Kentucky Utilities has not provided sound reason for such an astronomical increase. I see this as another big corporation taking advantage of consumers, whom at this time in history, are struggling just to pay for essential services, as provided by KU.

Thank You for you attention to this matter of Public Concern.

Larry Poole

1183 Octavian Way
Lexington, KY. 40517



From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Proposed Rate Increase
Date: Wednesday, December 16, 2020 8:35:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Monday, December 14, 2020 3:17 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: Proposed Rate Increase

From: Larry Willoughby [REDACTED]
Sent: Monday, December 14, 2020 2:58 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Proposed Rate Increase

To Whom it may Concern,

I implore you on behalf of myself and many Kentuckians who are barely holding on to oppose the rate increase the electric companies are requesting. Thousands of us are struggling to eat and pay our current bills and any increase will mean we may not eat, forgo needed medications or even have a home. Please do not let this happen, we have all suffered and sacrificed already too much this year. KU just came through Southpoint and slaughtered our neighborhood by removing ALL of our mature trees without giving us a say, this would just feel like another slap in the face. Please stand up for us and say no to this increase.

Larry Willoughby

228 Southpoint Drive
Lexington, KY 40515



~ Do something to make the world a better place today...Lj ~

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349 Oppose KU rate increase
Date: Friday, December 18, 2020 12:41:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Laurie Johnson [REDACTED]
Sent: Wednesday, December 16, 2020 7:33 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349 Oppose KU rate increase

During this pandemic, I oppose any rate increases in the utilities. There are too many people who cannot put food on the table or keep their homes due to job losses. This is not helping us get through this together.

Laurie Johnson

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case 2020-00349
Date: Friday, December 18, 2020 12:41:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Cochran, Leslie [REDACTED]
Sent: Wednesday, December 16, 2020 3:12 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00349

I'm emailing this to ask you to stop the KU rate increase on Kentucky residents. This should NOT be approved! Kentucky has suffered enough and this will only add to the damage caused by the pandemic. I'm hereby ask you to vote No on case 2020-00349!

--

Leslie Cochran
Family Child Advocate

[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:41:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Smith, Linda B. [REDACTED]
Sent: Wednesday, December 16, 2020 4:51 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

I am writing this because it is time that the KU rate stop increasing rates. In the midst of this pandemic Kentucky residents are doing everything to survive. An increase in rate will decrease the chance they will survive. I am asking you to vote NO on case no: 2020-00349. It is time for Kentucky to stand together and help each other.

Thanks
Linda Smith
Early Head Start Teacher

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Public Service Commission Re: Case No. 2020-00349
Date: Friday, December 18, 2020 12:41:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Mark & Maggie Coleman [REDACTED]
Sent: Wednesday, December 16, 2020 11:41 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Cc: Gale Cowan [REDACTED]; Pam Hoots [REDACTED]; Max Wise [REDACTED]; Carney, John (State Rep.) (LRC) [REDACTED]
Subject: Public Service Commission Re: Case No. 2020-00349

To: the Public Service Commission
Re: KU's application to raise annual electric rates by 10% effective January 2021

I am the treasurer of a small non-profit which serves the poor and those in crisis in Adair County, but I am writing as a private, concerned citizen. The organization of which I serve specifically helps people in our community with utility and rent payments in addition to food, shelter, and clothing. We have seen a very large increase in the number of people struggling to make ends meet, and particularly those who are so far behind in bills that not even our organization can help them. We have also seen many people who have never asked for help before seeking a little extra food or clothing while their business struggles or hours are cut. In other words, we are on the front line of those hit by the economic devastation due to the pandemic. Despite the hopeful news of vaccination on the horizon, we are still seeing the economic after-effects escalate to an unprecedented level. Moreover, as we move in to winter, we are approaching the months with the

highest demand for financial assistance, particularly help with heat and electric.

So, you can imagine my surprise when I opened my organization's mail to discover that KU planned to exact an almost 11% rate increase on all customers—businesses and residences—across the state starting this winter in order to increase revenue well over \$100 million dollars this coming year alone. Moreover, when I read the justification and testimony of the witnesses studying the energy markets and their desire to put KU in a good position for future revenue growth, I was even more astounded by their comments that they took the Covid crisis into consideration. They mentioned that they waited two months before making this proposal. How generous! Perhaps these executives' stock portfolios are on the mend, but their fellow Kentuckians' lives lie in devastation around them. Why was this proposal not made when the economy was recovering prior to Covid, and why can it not be made in a year or two when the economy has had a chance to recover instead of when businesses are hanging on by a thread? Why can it not be phased in over a decade? Nonprofits, hotels, restaurants, colleges, factories are all stretched thin and have already budgeted for the next fiscal year. Undoubtedly, this hike means lost jobs, lost businesses, and continued economic decline for the state as a whole, while KU brings in record revenue.

The witnesses mentioned that they had determined a method through an "Economic Relief Surcredit Adjustment Clause" to credit customers \$11.9 million over the course of the 2021 year only while they exact over \$100 million in additional revenue annually and continually in the future. Will that cover the thousands of jobs lost and households in the cold this winter and over the next few years and the long term economic damage to our state?

One witness cited a chart that shows our state has lower electric costs than the national average as justification for a rate increase. Whether it was deception or basic ignorance of economics is unclear, but the witness failed to mention that the average income is also one of the lowest in the country, so a hike will have a much more damaging effect. Citing the fact as he did is truly irrelevant. The costs must be viewed within the confines of what works for our economy. A better measure would be how Kentucky compares with other states surrounding us, with whom we compete for business and jobs. The witnesses justified their hike in that it would still keep us below that national average in costs. Such a justification might aid their case in a year of normal economic stability with a projected economy of growth for our state, but just the opposite is on the horizon.

Kentucky Utilities would like to transition away from existing forms of energy. Upgrading our system to more efficient and high tech energy solutions is a solid goal if feasible and with proven results for clients, not just attractiveness to energy investors. The testimonies and report state numerous times that these changes will attract investors to KU, a possible plus. But January of 2021 is not the time to reconfigure one's energy platform because its customers are in crisis! What is the end goal of any energy monopoly—to attract investors or to provide power to customers? Such a transition might be very desirable for the long term health of the state and the company, but to pursue such a hike on such short notice and at such a precarious moment is fool-hardy and unbelievably insensitive and disconnected from the reality of folks on the ground.

I challenge these "witnesses" who advise this rate hike to come to our crisis center for a week and answer the phone or meet with folks face-to-face who have to decide between heat and food or

who have cut and skimmed to keep their businesses' doors open and explain this rate hike to them. Executives who seek higher, loftier, goals like technology upgrades to impress investors instead of ensuring that their clients have affordable energy in a crisis definitely feed the narrative of the clueless elites that seem to not care if their impressive gains are made by completing the economic devastation of people they are too sheltered to ever get to know in person yet purport to support.

Thank you for studying this issue and working to pursue what is truly best for all the residents of the state of Kentucky.

Sincerely,
Margaret Coleman

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Public Service Commission Re: Case No. 2020-00349
Date: Friday, December 18, 2020 12:40:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, December 17, 2020 4:41 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Public Service Commission Re: Case No. 2020-00349

-----Original Message-----

From: Mark & Maggie Coleman [REDACTED]
Sent: Wednesday, December 16, 2020 11:41 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Cc: Gale Cowan [REDACTED]; Pam Hoots [REDACTED]; Max Wise [REDACTED]; Carney, John (State Rep.) (LRC) [REDACTED]
Subject: Public Service Commission Re: Case No. 2020-00349

To: the Public Service Commission
Re: KU's application to raise annual electric rates by 10% effective January 2021

I am the treasurer of a small non-profit which serves the poor and those in crisis in Adair County, but I am writing as a private, concerned citizen. The organization of which I serve specifically helps people in our community with utility and rent payments in addition to food, shelter, and clothing. We have seen a very large increase in the number of people struggling to make ends meet, and particularly those who are so far behind in bills that not even our organization can help them. We

have also seen many people who have never asked for help before seeking a little extra food or clothing while their business struggles or hours are cut. In other words, we are on the front line of those hit by the economic devastation due to the pandemic. Despite the hopeful news of vaccination on the horizon, we are still seeing the economic after-effects escalate to an unprecedented level. Moreover, as we move in to winter, we are approaching the months with the highest demand for financial assistance, particularly help with heat and electric.

So, you can imagine my surprise when I opened my organization's mail to discover that KU planned to exact an almost 11% rate increase on all customers—businesses and residences—across the state starting this winter in order to increase revenue well over \$100 million dollars this coming year alone. Moreover, when I read the justification and testimony of the witnesses studying the energy markets and their desire to put KU in a good position for future revenue growth, I was even more astounded by their comments that they took the Covid crisis into consideration. They mentioned that they waited two months before making this proposal. How generous! Perhaps these executives' stock portfolios are on the mend, but their fellow Kentuckians' lives lie in devastation around them. Why was this proposal not made when the economy was recovering prior to Covid, and why can it not be made in a year or two when the economy has had a chance to recover instead of when businesses are hanging on by a thread? Why can it not be phased in over a decade? Nonprofits, hotels, restaurants, colleges, factories are all stretched thin and have already budgeted for the next fiscal year. Undoubtedly, this hike means lost jobs, lost businesses, and continued economic decline for the state as a whole, while KU brings in record revenue.

The witnesses mentioned that they had determined a method through an "Economic Relief Surcredit Adjustment Clause" to credit customers \$11.9 million over the course of the 2021 year only while they exact over \$100 million in additional revenue annually and continually in the future. Will that cover the thousands of jobs lost and households in the cold this winter and over the next few years and the long term economic damage to our state?

One witness cited a chart that shows our state has lower electric costs than the national average as justification for a rate increase. Whether it was deception or basic ignorance of economics is unclear, but the witness failed to mention that the average income is also one of the lowest in the country, so a hike will have a much more damaging effect. Citing the fact as he did is truly irrelevant. The costs must be viewed within the confines of what works for our economy. A better measure would be how Kentucky compares with other states surrounding us, with whom we compete for business and jobs. The witnesses justified their hike in that it would still keep us below that national average in costs. Such a justification might aid their case in a year of normal economic stability with a projected economy of growth for our state, but just the opposite is on the horizon.

Kentucky Utilities would like to transition away from existing forms of energy. Upgrading our system to more efficient and high tech energy solutions is a solid goal if feasible and with proven results for clients, not just attractiveness to energy investors. The testimonies and report state numerous times that these changes will attract investors to KU, a possible plus. But January of 2021 is not the time to reconfigure one's energy platform because its customers are in crisis! What is the end goal of any energy monopoly—to attract investors or to provide power to customers? Such a transition might be very desirable for the long term health of the state and the company, but to pursue such a

hike on such short notice and at such a precarious moment is fool-hardy and unbelievably insensitive and disconnected from the reality of folks on the ground.

I challenge these “witnesses” who advise this rate hike to come to our crisis center for a week and answer the phone or meet with folks face-to-face who have to decide between heat and food or who have cut and skimmed to keep their businesses’ doors open and explain this rate hike to them. Executives who seek higher, loftier, goals like technology upgrades to impress investors instead of ensuring that their clients have affordable energy in a crisis definitely feed the narrative of the clueless elites that seem to not care if their impressive gains are made by completing the economic devastation of people they are too sheltered to ever get to know in person yet purport to support.

Thank you for studying this issue and working to pursue what is truly best for all the residents of the state of Kentucky.

Sincerely,
Margaret Coleman

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Wednesday, December 16, 2020 8:36:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Maria [REDACTED]
Sent: Monday, December 14, 2020 9:45 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

Of course I'm opposed to a price increase, especially such a big one!
Maria VanCleave

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: KU rate increase
Date: Wednesday, December 16, 2020 8:34:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Justice [REDACTED]
Sent: Saturday, December 12, 2020 6:30 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: KU rate increase

Matthew & Melody Ring
369 Winton Rd
Versailles, KY 40383

12/12/20

Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Public Service Commission,

This letter is in opposition to the proposed rate increase by KU Ref# 2020-00349. The rate increase of 10.68% is absolutely ridiculous given the state of the economy and the country. Citizens are receiving devastating blow after devastating blow with covid 19 ravaging our country. This is not the time to be putting another financial hardship on top of the huge decreases in income that most of us are currently facing. It is beyond my comprehension how most individuals will receive a 2% annual increase in salary and one utility company is seeking a 10.68% rate increase. It would be an injustice to the citizens of Kentucky to approve this rate increase on the struggling population.

Sincerely,

Matthew & Melody Ring

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: utility rates
Date: Friday, December 18, 2020 12:45:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Thursday, December 17, 2020 11:06 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: utility rates

From: Michael Whitney [REDACTED]
Sent: Thursday, December 17, 2020 11:04 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: utility rates

to whom it may concern,

I just received a document stating that KU is wanting to do a 10.68% rate increase. I think this is absolutely absurd. Not only is it unfair to customers that are forced to just accept a rate increase but 10.68% is just absurd. Cost of living expenses have not gone up that high and if Ku needs to maintain its profit margins by raising rates by 10.68% then why doesn't KU cut its costs and streamline services.

--

Michael Whitney

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case No. 2020-00349
Date: Friday, December 18, 2020 12:39:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Pam Espin-Tingle [REDACTED]
Sent: Tuesday, December 15, 2020 5:09 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2020-00349

The timing of this rate increase request (Nov. 25, 2020) should be seen as a PR nightmare for Kentucky Utilities!! At a time when many Kentuckians are financially struggling due to the COVID Pandemic and the failure of Congress to pass another Stimulus Bill, the 10.68% increase appears "greedy". I understand an increase to cover the cost of inflation, but the requested percentage seems exorbitant. Kentucky Utilities should recall "that we are all in this together" and put Kentuckians ahead of profits!!

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: case no. 2020-00349
Date: Wednesday, December 16, 2020 8:34:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Pamie Mink [REDACTED] >
Sent: Saturday, December 12, 2020 3:36 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: case no. 2020-00349

To whom it may concern,

I received a letter on the proposal for an increase on my monthly electric bill and as a KU customer I strongly oppose this proposal! Not just for myself but for other people struggle to make it right now. We are striving to live during a pandemic, people are not able to work they have lost their job lives have been lost, bills are hard enough to pay as it is and now during all this KU wants to charge people more shame on them I hope others agree this is not the time.

Thanks for your time
Pamyla Mink

Sent from [Mail](#) for Windows 10

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349 KU Rate Hike
Date: Friday, December 18, 2020 12:43:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Patrick Jones [REDACTED] >
Sent: Wednesday, December 16, 2020 12:42 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349 KU Rate Hike

I vehemently oppose ANY rate increase that KU/Kentucky Utilities is currently requesting.
Sincerely, Patrick Jones, 4779 Moss Creek Drive, Lexington, KY 40515.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: I oppose the KU Rate Increase
Date: Friday, December 18, 2020 12:37:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Paul Boyles [REDACTED]
Sent: Tuesday, December 15, 2020 10:09 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: I oppose the KU Rate Increase

While the majority of us in Lexington are hurting due to COVID and forced shutdowns and the resulting lost income, KU chooses this time to RAISE rates by 10%! This is incredibly unfair. Some have experienced 100% income loss, but a public utility wants a raise at this time.

Please reject, or at least significantly reduce, this rate increase in the name of fairness and good civic responsibility.

Paul Boyles
5124 Shephard Lane, Lexington, KY 40515

*The Virtues are your tools. Character is your training.
Integrity is your ethically tactical position.*

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: case#2020-00349
Date: Wednesday, December 16, 2020 8:36:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: richard crist [REDACTED]
Sent: Monday, December 14, 2020 8:30 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: case#2020-00349

As a senior in Ky. I oppose the rate increase The times are very hard, I heat with electricity stop this gouge!
Richard Crist 700 n. 4th. st. Central City, Ky.42330

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349: KU is requesting a \$10.67% rate increase
Date: Friday, December 18, 2020 12:44:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Patrick Bowling [REDACTED]
Sent: Wednesday, December 16, 2020 8:35 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349: KU is requesting a \$10.67% rate increase

Good day,
Please add my opposition to the case for Kentucky Utilities rate increase.

In general, rate increases grow faster than personal incomes. This year, a global pandemic stripped a huge percentage of people of their employment and livelihoods through government decree. Not only are we facing forced sequestration, now we are hearing privileged corporations belly aching about their profits. These profits were not diminished. We have been told to stay home, so we are using more electricity.

We have all been called upon to sacrifice and modify our behavior. Kentucky Utilities requesting a rate increase at this time flies in the face of every sacrifice made by every citizen in the nation. Not just Kentucky. While I believe greed is the typical motivator for creeping rate increases, this particular request stands out as flagrant disregard for every single customer using their service. Instead of pulling together with everyone else in the world to just get through the current situation, Kentucky Utilities is actively hindering our efforts to survive. Loss of personal income, quarantines, and struggle being met with further demands from government protected

entities helps no one but the entity making demands.

Kentucky Utilities needs to pull With everyone else to assist in getting through the pandemic and not work against us. Their audacious request is nearly sickening. They are attempting to use the misfortune of others to increase profits while the population struggles to merely maintain a residence, escape eviction, and put food on the table.

Personally, I think the protected utility standing guaranteed to them by government should be removed. If they had competition, they would have to compete on price rather than perpetually requesting increases every year.

Concerned, disappointed, and a little outraged:
Patrick Bowling

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: I SAY NO TO PROPOSED KU RATE INCREASE 2020-00349
Date: Friday, December 18, 2020 12:43:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: ronnie robertson [REDACTED] >
Sent: Wednesday, December 16, 2020 11:51 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: I SAY NO TO PROPOSED KU RATE INCREASE 2020-00349

I oppose any increase in the residential rates. They already receive too much. What they need to do is to tighten their belts and cut payments to their investors. What also needs to happen is to do away with the customer service fees charges with all of the utility companies. Like the gas company adds a customer charge of \$15 -20 per month on top of the gas and so called delivery charge. These companies are constantly finding new ways to add to our bill. I find these charges are for nothing I receive and in many cases are more than the charges for the product. People are already unable to pay their bills now and now is not the time to add any unnecessary pressures on family. I'm also retired and on a fixed income and cannot afford any increases in utilities payments. I already pay Ku over \$100/mo. on budget plan for just basic electric service. SAY NO TO ANY INCREASE.

Thanks, Ron Robertson 3582 Olympia Rd. Lexington, Ky. 40517
[Sent from Yahoo Mail on Android](#)

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case No. 2020-00349
Date: Wednesday, December 16, 2020 8:34:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: DV Counselor [REDACTED]
Sent: Saturday, December 12, 2020 12:56 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2020-00349

It is hard to believe that KU can be so tone deaf and lacking in compassion as to ask for a 10% rate increase in the midst of a pandemic when some people are out of work, facing eviction and going hungry and when businesses are struggling. This is not the time. Please deny this increase.

Roy Don Whitehead
118 Volunteer Drive
Somerset, KY 42501

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From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:39:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Sharon Davis [REDACTED] >
Sent: Tuesday, December 15, 2020 9:47 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

The timing of this KU rate increase and the amount is unconscionable. I hope for the sake of the customers this commission denies the request or delays it until covid is behind us and the economy can recover some...

Sent from my iPad

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 10.4% increase in electric rates
Date: Friday, December 18, 2020 12:38:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Steve Woltering [REDACTED]
Sent: Tuesday, December 15, 2020 3:04 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 10.4% increase in electric rates

To Whom It May Concern:

I am writing today to express my objection to the above-mentioned rate increase.

No where in the KU notice to customers is there a reasonable explanation as to why an increase of this magnitude is necessary. In today's world, no one gets a 10.4% increase. No one gets anywhere close to that. General increases that the public have grown accustomed to is in a range below 3%. This has been a very tough year on the public with the pandemic, etc. and the public cannot be expected to swallow such an outrageous increase. Without a detailed

accounting of exactly why this increase is necessary, I ask that the increase be denied.

Thank you for reading my letter.

Sincerely,

Steve Woltering
2025 West Court
Richmond, KY 40475



From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 10% KU increase
Date: Wednesday, December 16, 2020 8:44:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Steven Clem [REDACTED] >
Sent: Monday, December 14, 2020 11:21 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 10% KU increase

Good morning,

I am writing to the commission to voice my opposition to the over 10% increase KU would like to levy on all business and residential customers. In a year when every business and homeowner has struggled to make the regular on time payments to keep utilities running, KU is now asking for a 10% increase. It is confounding how oblivious of a request it is when most are getting by with what they have and definitely not increasing their own budgets or income by 10%. I certainly am not able to request my customers to start paying 10% more for my product and then have it mandated by the government for customers to purchase that product from me.

In past years it seems to be a utilities request to ask for double the amount they really desire so that the PSC can cut the utilities ask by half and then it seems to most that the PSC has been looking out for the needs of its representatives. The last KY American Water request is a good example. I would request that the PSC deny the entire request for an increase by KU.

thank you,
steven clem

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349 Rate Increase
Date: Friday, December 18, 2020 12:44:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Susan Smith [REDACTED]
Sent: Wednesday, December 16, 2020 7:48 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349 Rate Increase

I oppose the rate increase at a time when many are struggling to meet their basic needs. Surely you can tighten your belt, so to speak, like the rest of us have and find measures to cut expenses during this inopportune and unfortunate pandemic.

Susan Smith
Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case #2020-00349
Date: Wednesday, December 16, 2020 8:35:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: Tenna Stone [REDACTED]
Sent: Monday, December 14, 2020 1:59 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Re: Case #2020-00349

I am writing to offer my opinion of this rate increase proposal. I am a struggling citizen of the Great State of Kentucky during the worst pandemic in a century. Many have lost their jobs or have health issues that prevent them from finding work right now. Our economy has tanked and people dying by the hundreds every single hour of the day right now and to move forward with rate increases when we can barely keep the lights on as it is repulsing to say the least! This company and its parent is making millions upon millions of dollars at the expense of poor and destitute citizens and are completely heartless in its business conduct. Families with sick and elderly and even children are getting shut off in this cold season. Many are not going to see a Christmas due to finances being low or non existent.

I implore the Public Service Commission to please place a moratorium on rate increases across the board on all utilities under its supervision until this Pandemic has been sufficiently controlled and our citizens can return to work safely! It is bad enough that disconnects have resumed and evictions are proceeding. Please do not put another foot on our throats with rate increases just as costs are beginning to skyrocket again during the winter.

Thank you for your time and consideration.

Sincerely,

Tenna Stone



From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349 Rate Increase 2020-00349
Date: Friday, December 18, 2020 12:38:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: toddfox [REDACTED]
Sent: Tuesday, December 15, 2020 11:04 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349 Rate Increase 2020-00349

I believe a 10% rate increase during a pandemic is a terrible decision.

People are dying, unemployed, losing their business due to losses in sales etc. So I believe you can find ways to run your business more efficiently besides just raising your customers rates.

I hope you listen to your customers and don't raise our rates at this time.

Thanks

Todd Fox

Sent via the Samsung Galaxy Note10, an AT&T 5G Evolution capable smartphone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349 oppose KU rate hike
Date: Friday, December 18, 2020 12:37:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: Tracey McLarney [REDACTED] >
Sent: Tuesday, December 15, 2020 11:05 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349 oppose KU rate hike

I want to register my opposition to approval of a 10%+ rate hike at this time by KU. That is a huge increase to hit at one time, as well as being horrible timing for many families.

I pay utilities for our home in Fayette Co and well as my elderly father's apartment who lives on social security. Please don't allow a double digit increase on any utility.

Tracey McLarney

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case #2020-00349
Date: Wednesday, December 16, 2020 8:34:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

-----Original Message-----

From: vfralely [REDACTED]
Sent: Saturday, December 12, 2020 11:22 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00349

Please consider not approving rate hike. My sewer bill is projected to be increased 669% according to case #2020-00290. With COVID this year people can't afford increases. We are disabled and can't afford these increases.

Vickie Fraley
109 Agena rd
Georgetown, ky 40324
[REDACTED]

Sent from my iPad

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00349
Date: Friday, December 18, 2020 12:45:00 PM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: vivian tufono [REDACTED]
Sent: Thursday, December 17, 2020 11:24 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00349

I for one oppose this increase we already got shafted when the sewer and water was separated and they said our bill would stay the same what a crock of shit and now every year they want more more and more money from us and the water coming out of my faucet is so nasty the dog wont even drink it we have to filter all of our water so as far as im concerned they can stick this up their greedy asses my water and sewer are double now already smh!!!!!!

Vivian Tufono lifetime Lexington resident of 54 years

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Kentucky Utilities Proposed 10.4% Rate Increase For 2021
Date: Wednesday, December 16, 2020 8:44:00 AM

Thank you for your comments on the application of Kentucky Utilities Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00349, in any further correspondence. The documents in this case are available [View Case Filings for: 2020-00349 \(ky.gov\)](#).

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

From: William Miller [REDACTED]
Sent: Monday, December 14, 2020 11:19 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Kentucky Utilities Proposed 10.4% Rate Increase For 2021

Please accept this as my formal notice of protest of the subject rate increase proposed by Kentucky Utilities. When you consider all the economic hardships imposed upon the customers of Kentucky Utilities as a result of the Covid - 19 virus pandemic this past year it is inconceivable to me that any utility monopoly could be so heartless, cruel and greedy as to impose a price increase for its service at such a time. Kentucky Utilities should also be admonished for its poor service - for example, it turned off my electricity for about an hour yesterday while I was at church. That is something that happens frequently in the summer months in my neighborhood of Lexington, KY.

William R. Miller
2032 Impala Lane
Lexington, KY 40502-3045



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*Honorable Allyson K Sturgeon
Managing Senior Counsel - Regulatory &
LG&E and KU Energy LLC
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